

Ernestine Cramer- 2009 PHCA Excellence in Caregiving Award

When coworkers were asked to think of one word to describe Ernestine Cramer, they said, "great". Ernestine offers great care, is a great teacher and is an all around great person. This past July marked Ernestine's 40th year working with ManorCare Yeadon as a Certified Nursing Assistant. Her dedication and commitment to the team and residents at Manorcare is unparalleled.

As many care givers understand, persistence is often necessary to provide quality care for residents. Ernestine persists daily in a kind and caring fashion to ensure that even residents with difficult personalities receive excellent care. Her caring attitude is apparent in the detail and hard work she puts into each of her daily assignments.

As one of her supervisors said, "Not only do we love working with Ernestine, but she shares that love right back. Take one look at her residents and co-workers and you will see it all over their faces."

Ernestine, you are an example to follow, congratulations and thank you for your commitment to 40 years of excellence in caregiving.