

## **Isetta Hewlett - 2009 PHCA Excellence in Caregiving Award**

At ManorCare in Pottstown, there is a lady that goes above and beyond meeting the basic needs of residents and workers everyday. As the assistant activity director, Isetta Hewlett exemplifies all aspects of excellence in caregiving.

She understands that it takes more than just ManorCare's staff to meet the social needs of residents and has coordinated the volunteers program for many years. Isetta works tirelessly to organize choirs, acts, pet therapy and other activities to entertain and amuse residents. Isetta also works with ManorCare's Heart's Desire program that strives to make the individual wishes and dreams of residents a reality. No matter what the task, Isetta always steps up to make sure the job is done and done well.

Not only does she take care of the residents at ManorCare, Isetta also coordinates the Staff Appreciation committee to maintain high morale among the staff so they are able to continue to offer excellent care. When needed, Isetta jumps in and helps coordinate admissions with the caseworkers at the hospital. Wherever the team at ManorCare has a need, Isetta comes to the rescue and fills the gap.

Isetta's sense of enthusiasm, kindness and team spirit overflows into the community where she volunteers as a sports coach and advocates the importance of educational youth programs. Whether it is for the ManorCare staff, residents or local community,

Isetta exemplifies caring excellence in every aspect of her life.