

Robin Monroe - - 2009 PHCA Excellence in Caregiving Award

Robin is known for her high energy, enthusiastic presence and “can do” attitude that never fails from 6 in the morning until she walks out of the doors at Carleton Senior Care and Rehabilitation Center. Robin has worked there as a Certified Nursing Assistant since 2000 and every day residents eagerly await her arrival to brighten their day.

The staff relies on her leadership for direction and the families of residents recognize her as a considerate and thoughtful caregiver.

It is her thoughtful consideration of the residents’ specific needs and desires that has Robin shopping on her time off for things like costume jewelry to make the ladies feel special and beautiful. Robin can charm residents who claim to not be hungry to eat, convince them to go to doctor’s appointments when they refuse to go, and bathe when they are sure they don’t need it. She knows the plan of care, diet, therapy schedule and family of each of her residents as well as their favorite pet, and that special color they love to wear.

Every single one of Robin’s residents is positive that they are her favorite.. and perhaps they are. Robin never fails to offer excellence in caregiving.