

Frances Steinberger - 2009 PHCA Excellence in Caregiving Award

Frances Steinberger, better known as Fran, has worked for Laurel Ridge as a Licensed Practical Nurse for the past 23 years.

Fran's supervisors and coworkers applaud her dedication to the nursing profession and the residents in her care. She has kind words for every resident and their family members and goes out of her way to make them feel special. Fran even goes shopping on her days off to buy trinkets, jewelry and sports items to brighten their days and take their minds off of their own health setbacks. Fran is always conscientious about offering unique care to each individual resident and catering to their specific personal and health needs.

It is amazing that despite Fran's own personal battle with diabetes and caring for her son, who has been diagnosed with a rare form of aggressive cancer, she continues to come to work with a smile on her face to laugh and joke with residents. Fran's dedication is a testament to her character and she continues to put in a full day and offering her best regardless of her personal hardships.

Fran truly displays excellence in caregiving, both at home and at Laurel Ridge.